Many libraries and librarians are doing amazing things to solidify their role as centers of community. They are servings as arks for our best habits and aspirations, as makerspaces, as havens for children, as incubators of art, as stages for storytelling and as guides for those coping with life’s hardest transitions.

I would urge, along with all these other roles, libraries should step up as their communities’ chief centers of civic dialogue and engagement.

In this raucous, creative, destructive, compelling Gutenberg moment, this will be one of the very best ways for libraries to fulfill their still sacred mission.

Chris Satullo, extract from his 2016 Library Gala speech
OUR MISSION

The mission of the William Jeanes Memorial Library is to be a resource center that serves the diverse and changing needs of the community by providing materials, programs, and services for education, enrichment, and enjoyment.

BOARD OF DIRECTORS

The Board of Directors is the legal governing body of the library. Its responsibilities are to make and approve policies, hire the director, ensure and oversee the fiduciary health of the library, advocate for the library, plan for the future, and monitor and evaluate the effectiveness of the library.

2015 BOARD

Carole Lukoff, President
Dara Nasatir, Vice President
David Segal, Treasurer
Jacy Toll, Secretary
Stan Finegold, Member
Helene Klein, Member
Sally Lane, Member
Cathy Peduzzi & Robert Hart, 2015 Township Supervisor Liaisons

STAFF

Full Time

Adeline Ciannella, Director, MLS
Lisa Clancy, Adult Services and Reference Librarian, MSLS
Cecilia Crommarty, Circulation Manager, MLS
Rachel Fecho, Youth Services Manager
Deborah Moore, Operations and Public Relations Manager
Linda Poland, Youth Services Assistant and Outreach

Part Time

Tiffany Balcer, Library Assistant
Meredith Brunel, Technical Services Librarian, MLS
Paul Cohen, Library Assistant
Andrea Feldheim, Library Assistant
Karen Fow, Library Assistant
Jasmine Griffen, Library Assistant
Sara Huff, Teen Librarian

Hillary Hunter, Library Assistant
Paul Cohen, Library Assistant
Heather Lipinski, Library Assistant, MSLS
Maryanne Luthy, Library Assistant
DeAnne O’Brien, Library Assistant, MLS
Kathryn Rath
A Note from the Director:

As I work on the library’s 2015 Annual Report, I am caught up in the day to day, the expectations, and anticipations of 2016. I want to be reflective and, at the same time, get on with moving forward. Reflection though is a powerful tool of influence for the future.

Looking back then, 2015 was a year of questioning (perhaps in anticipation of embarking on a strategic plan in 2016). Who are we serving, why are we doing what we do, what do our collections and resources look like, how are we engaged with the community, the schools, and other civic, non-profit, and business organizations, as well as what are we not providing and who are we not serving?

I do not intend to address each of those questions at this time. They will be fully explored over the course of 2016. We, the staff and I, did identify groups of people that we are underserving, for example young adults with disabilities and millennials; we are more diligently evaluating all of our programs and look forward to diversifying them, for example engaging the community in civic dialogues that address current events and topics; we discussed our lack of makerspace resources, analog (sewing machines) and advanced technology tools (3-D printers) that are found in more and more libraries as they transition to providing resources to bridge the new technological divide and support individual and collaborative creation and discovery.

2015 had its disappointments: funding levels were not as progressive as desired and not every grant applied for was awarded, but overall, it was a year of advancement, planning, building stronger partnerships, and outreach to potential new partners. William Jeanes Memorial Library is positioned to continue on a growth trajectory with the support of all in the community.
Staff changes in 2015:

Retirement of Beth Hargis – Children’s Librarian Beth Hargis decided that after 17+ years at the library, it was time to change direction. Beth has many family members in the immediate area (some living with her and her husband) including grandchildren who she wanted to devote more time to. We sent her off with a grand farewell.

Hiring of Rachel Fecho – Rachel was hired as the new Children’s Librarian. Rachel was the top-notch, first choice candidate after numerous interviews. Rachel has been working in libraries for 7 years in various roles, including Circulation Support Staff, Preschool Bookmobile Program Coordinator, and a Branch Manager. Prior to entering the library field, Rachel enjoyed various jobs serving children, including directing a preschool, working as a foster care social worker, and working as a camp counselor. Rachel, who has a contagious laugh, is a smart, creative, and inspiring addition.

Retirement of Lucille Leap – Lucille was employed with the library for 11 years. As the library’s Volunteer Coordinator, she was well loved by all who volunteered under her supervision. Lucille was also the library’s Head of Cataloging. It was her responsibility to make sure that all of the library’s material was easy for all to find. Meredith Brunel worked as an assistant to Lucille. She is now the library’s Technical Services Librarian.

We said good bye to Library Assistants Damon Colantuno, Sharon Comrie, Jonathan Herman, Sheryl Kushner, and Katye Meashey, and Teen Librarian Faith McCarrick.

We welcomed Library Assistants Jasmine Griffen, Hillary Hunter, Melissa Kalinen, DeAnne O’Brien, and Teen Librarian Sara Huff.
Volunteers:

Volunteers are important to the healthy infrastructure of the library. We are fortunate to have a dedicated group of people who volunteer at our library. Some of them are older than others and some younger than others but they all bring their gifts, talents, and love for the library. One very special group of volunteers are in the Colonial School District’s special needs programs. These young people, along with their teachers, keep us green and clean! Thank you.

In 2015, volunteers spent 3,346 hours at the library! If the library were to put the volunteers on the payroll at the 2015 rate of $23.40 per hour (indicated by the Independent Sector for PA), the cost would be $78,296. Thank you William Jeanes Memorial Library volunteers!

Some of the work and play the volunteers assist with include:

- Gardening
- Shelving
- Cataloging
- Assisting at programs
- Cleaning windows and surfaces
- Repairing material
- Reading to children

When you see them, thank them. Also, consider becoming a library volunteer.
Friends of the William Jeans Memorial Library:

The Friends of the library is a group of volunteers who donate time to fundraise and raise awareness of the library. The Friends, organized in 1950, maintain their own non-profit status. Their mission is “to promote and supplement the services, programs, and facilities of the library through various fundraising and volunteer activities.”

The Friends have donated funds for the support of children, teen, and adult programs, for the purchase of reading, listening, and viewing collections, the purchase of library furnishings, landscaping, and special events. In 2015, the Friends provided the matching dollars to a PECO Green Region Open Space Program Grant for the library’s new Woodland Garden.

The Friends have given countless volunteer hours and financial support to the library. The Friends 2015 financial support totaled $32,087. As stated earlier, the Friends support multiple library services. Three of the funds the Friends give to the library are dedicated: the Landscaping Fund, the Mary Knowles Technology Fund, and the Nancy Corson Writing Fund.

Become a member of the Friends and support your library’s cultural and educational programs, landscaping, and special requests that enhance the library’s services for you.
Grants Awarded and Gifts:

Subaru grant in the amount of $2,500 to support the children’s Summer Reading Club programs.

Teen Reading Lounge Grant - $500: This grant was an extension of a 2014 grant. Through book discussion and artistic workshops with a qualified facilitator, teens created special projects and sharpen critical thinking skills. The program, which occurs over several sessions, appeals to popular interests in young adult literature. Teen Librarian Sara Huff, with facilitator and local author Elisa Ludwig chose books and developed programs around the themes of those books. Teen Reading Lounge is a program of the Pennsylvania Humanities Council, developed in part by federal Library Services and Technology Act (LSTA) funds administered by the Office of Commonwealth Libraries, and supported by the National Endowment for the Humanities.

PECO Green Region Open Space Grant for $2,500 with a $3,000 match from the Friends. The grant supported hiring GreenWeaver Landscapes to design a Natural Woodlands using only native plants. Still to be purchased are bird houses and signage. The woodlands is a beautiful addition to the library’s landscape and will be used for storytimes, native plant programs, and relaxation. Volunteers and Acer Consulting, along with Green Weavers, spent two weekends in April 2016 (one dry and one wet) preparing and planting the gardens.

McLean Contributionship Grant in the amount of $6,505 for the purchase of updated public access computers and Online Public Access Catalogues (OPAC). The library’s public access computers are aging and slowing down and need replacing. The library has one OPAC upstairs and one downstairs. Touchscreen OPACS will be conveniently located throughout the library for patrons and staff to more easily find what they are looking for.

Beatrice Sloane Memorial gift for $1,500. Joel and Peggy Sloane gave a gift in memory of Joel’s mother. The gift was used to purchase material in the children’s room that supports creative exploration and curiosity.

Conshohocken Plymouth Whitemarsh Rotary gift of $300 to support a new program called Connecting Exceptional People (CEP). CEP is for young adults aged 16 and up who have special needs. We provide these young people a safe place to come and socialize. The socials are held monthly on a Friday night. They have included a Karaoke Night, Casino Night, and a Dance Night with a DJ. We thank Whitemarsh Township Parks and Recreation for their partnership in this wonderful initiative as well as the volunteers who come to assist the library’s staff.
Annual Appeal:

The annual appeal raises funds for general support of the library. It is the basic fundraiser of most public libraries. This library depends on your support to better serve you and provide you with library services and resources that enhance and enrich your lives. Your support and your encouragement of others to support the library is truly appreciated.

The 2015 annual appeal goal was lofty. We set it at $35,000. While we did not meet the 2015 goal, $25,000 was raised which is an increase from 2014. We thank all who responded to the library’s appeal. A list of donors can be found at the end of this report. We encourage all township residents and library patrons to participate in supporting the library.

Township:

Pennsylvania libraries are primarily supported by their local borough, township, or municipality. Whitemarsh Township provides the library with 73% of its annual budget in appropriation. The township also provides in-kind services such as lawn care, snow removal, audit, and payroll.

We are very appreciative for the financial and in-kind support of Whitemarsh Township. Thank you!

State Aid and Other Financial Support:

Libraries in Pennsylvania are a part of the Commonwealth’s Department of Education. The Commonwealth of Pennsylvania provides PA libraries with State Aid. The amount of State Aid individual libraries receive is tiered and based on a formula that includes the amount of local support the library receives, the amount a library spends per capita, participation in Access Pennsylvania and Inter Library Loan, the number of hours the library is open, the number of annual continuing education hours the library director participates in, the number of continuing education hours part-time employees participate in every two years, and the percent of the operating budget spent on collections. Unfortunately the State Aid appropriation to libraries decreased in 2008 and again in 2011, and has remained flat since the 2011 appropriation. 2015 did not see an increase in State support.

Fines and Fees:

A portion of the library’s income is derived from various in-house sources. They include:

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<td>Lost item fees</td>
<td>Donations</td>
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<td>Copier fees</td>
<td>Art sales</td>
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<td>Coffee and Tea sales</td>
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The library is committed to diversifying its funding sources. To that end we will do more fundraising activities, increase opportunities for sponsorships and partnering, continue to apply for grants, and explore other creative ways to increase the funds we need to provide you with the best library resources in the area.
Life, in numbers, at the Library:

9,882 township residents are proud library card owners
124,958 people visited the library in 2015
21,252 came to the library for one of the 937 children’s, teen, or adult programs
9,915 people spent 9,025 hours on the library’s desktop computers (statistics are not kept for Wi-Fi users)
7,115 questions were asked of the Reference Librarian

151 non-library meetings were held in the Willaman Community Room or Board Room
6,623 items were added to the collection bringing the in-house collection to 53,965 items
Total circulation equaled 189,952
The library’s museum passes were borrowed 757 times (we now have 25!)
There were 3,789 downloads of e-books and 1,407 downloads of audio books
The library’s website was visited 143,589 times

Return on Investment:

Calculating ROI is not an exact science. However, if the library did not exist and people in the community had to purchase all of their own books (print, audio, and online), music, movies, museum passes, magazines and newspapers, find alternative resources for meeting space, seek out another source for asking questions or clarifying information, and find another place for computer and/or Wi-Fi access it would cost $148,397,969.00. Another way to look at this is each individual living in the township would spend $8,553.69 per year for what the library provides for $47.22 per capita. That’s quite a savings; $8,506.47 to be exact. This is one good reason to support and use YOUR public library.
Highlights:

Summer Reading Club programs for children – 2,498 children attended the 2015 summer reading club programs (Sponsored by a grant from Subaru). That is 61% of the population of children birth to 18.

Lego event at the Plymouth Meeting Mall attracted over 3,000 people.

The library became a Family Place Library through a grant from the Commonwealth of PA. Family Place programs build on the knowledge that good health, early learning, parental involvement and supportive communities play a critical role in young children's growth and development.

Two wonderful library patrons organized and held the first annual Mah Jongg tournament. It was a sold out, successful event.

Womenomics Expo & Forum in partnership with the Conshohocken Business & Professional Women’s Association

First Annual Fall Fest

A visit from the Elmwood Zoo and another from the Montgomery County SPCA

Eight author visits

Genealogical workshops

An evening with General Grant

Dr. Who Comic Day

A children’s pajama music program with Temple University’s Firebird String Quartet

Winter Fables presented by Bright Star Touring Company

Connecting Exceptional People Dance

Fall Family Fun Fest

Township Day

Lego Carnival at Plymouth meeting Mall

Mah Jongg Tournament Organizers Abby Slutsky & Debbie Berger
Looking ahead:

In the coming year, we will complete the library’s website update. We will also have a first-ever strategic plan to guide the library’s staff and board.

We will:

Introduce new programs that focus on current, local, national, and world topics.

Expand our non-traditional resources.

Work with more artists.

Continue to beautify the grounds.

Develop stronger partnerships.

Seek ways to serve all people.

Grow Connecting Exceptional People.

Create an ad-hoc Fundraising Committee to expand funding opportunities and resources to ensure financial sustainability and to attract and engage new library patrons.

Expand our outreach services.

Evaluate all we do always asking why and for whom.

Connect with you.
Circulation

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<th>Year</th>
<th>Circulation</th>
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<td>165,657</td>
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<td>2015</td>
<td>189,952</td>
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2015 Annual Appeal Donors
Thank You

Library Lovers ($500 - $999)
- Atkins, Robert and Barbara
- Aulenbach, Leonard and Paul McKelvie
- Ferguson, Dickson and Hadley
- Gemmill, Elizabeth
- Miller, Nancy Louise

Library Supporters ($100 - $499)
- 10:00 AM Canasta Group
- Abraham, Stephanie
- Adlin, Victor and Arlene
- Alfred E. and Adele Goldman Fund
- Anne Frank Hadassah - 0310
- Annette O’Malley Ciannella Memorial Fund
- Atkins, Robert and Barbara
- Avrach, Joyce and Barry
- Bacine, Robert and Diane
- Bell, Jordan & Rana
- Belz, Gerard & Mary
- Benoliel, Anna Belle
- Bongiovanni, Sandra and Daniel
- Bonnevie, Daniel & Marion
- Brennan, Deane
- Brodovsky, Harvey
- Brooks, James & Theresa
- Buehler, Donald & Erin
- Burns, Kathy McGee
- Byrne, Rosemarie
- Campagna, John
- Chin, John & Van
- Cianella, Adeline and Peter Williamson
- Clark, Lynne
- Cobb, William and Susan
- Cohen, Doug and Suzanne
- Corson Jr, George C
- Cottrell, James and Julia
- Cottrell, James and Julia
- Das, Rob and Bev
- Davis, Tamara and Bruce Wightman
- DeLuca, Karen and Joseph
- Doll, Thomas and Linda Gardner
- Dugan, Joseph & Loraine
- Erlbaum, Jeffrey and Sara
- Factor, Jeffrey & Brenda
- Felgoise, Roy and Valerie
- Ferraioli, Donna
- Gorman, Anne
- Greenfield, Aaron & Allison
- Guest, Jane
Gum, Letitia
Harris, Philip & Ellen
Highway Materials
Holliday, Catherine
Horne, Edwin
Hornyak, Mary Carol
Jeanes, William and Lynda
Johnson & Johnson (Matching Gift)
Johnson, Nancy
Jones, John and Joan
Kapusnick, John and Kathleen
Katz, Cheryl
Kelly, Joseph and Sonya
Kerrigan, John and Jacqueline
Kissell, Richard & Patricia
Klotz, Robert and Lamb, Deborah
Koehler, Scott and Jacquelyn
Korn, Robert and Susan
Lane, Chris and Sally
Laney, Earl
Lipinski, Heather
Lukcn, David and Hope
Lukoff, Joel and Carole
Mackay, Robert & Donna
Mansfield, Edward
McDonald, John and Bernadette Dlugokecki
McHaffie, John
Medicus, Mary
Mesirov, Judy and Emmett Miller
Michels, Hal and Susan
Mirabile, Jacqueline
Molinaro-Friedman, Teresa
Murphy, Susan and Michael
Nasatir, David and Dara
Nash, Margaret & Sheila Levine
Nowak, Gregory and Denise Maggetti Nowak
OBrien, Christopher
Oxberry, Brett and Kathleen
Pantuso, Francis and Jennifer
Peduzzi, Cathy and Chris
Penglase, William & Patricia
Precopio, Frank and Rita
Rafferty, Richard and Barbara Gangwish
Riband, Herbert and Leah Rae
Robinson, Richard and Rachel Bird
Ross, Andrew and Diane
Ross, Marlene and Steven
Roxby, Corinne
Salasin, Howard and Sandra
Salvucci, Elaine
Segal, David and Lauren
Sheppard, Carl and Carroll
Soulen, Michael and Terri
Subaru of America, Inc. (Matching Gift)
Swain, Theodore and Amanda
Toll, Curtis and Jacy
Vangieri, Barbara and George
Walter, Marvin & Carolyn
Wiedmann, Charles
Woodcock, Harry W
Zove, Sydelle and Stephen Kaufman
Library Enthusiasts ($25 - $99)

Allison, Katy
Amoroso, Frank & Deborah
Annette O’Malley Ciannella Memorial Fund
Barbay, Joseph and Deanna
Bard, Joseph and Marilyn
Bartynski, David & Donna
Beidler, Robert and Gail
Beisel, Christine M
Benn, Jeremy & Debra
Bergen, Peter
Berman, Richard & Mary
Biasi, Edward and Bernadette
Biasi, Pamela
Biddle, Kathleen and Robert
Blatstein, Lee and Jann
Blumenthal, Edward and Alissa
Boris, James and Patricia
Bower, David
Boyle, Joanne
Brown, Michelle Rene
Brown, Paul & Dawn
Brownell, Sarah

Canniff, Constance
Caplan, Lois
Carr, Michael & Antonella Cianferoni
Carr, Rebecca
Caruso, Michael
Casiello, Vito and Marianne
Chaapel, Barbara A
Chakmaklian, Ayjhe
Cileone, Augustus
Cohen, Mark and Karen
Connolly, Richard & Jill
Contosta, Richard
Coogan, John and Cranney, Sally
Crommarty, Cecelia R
Curlett, Paul and Stephanie
Dashevsky, Andrew & Kathryn Boyd
Davey, Francis and Elaine
Davis, James
Deeg, Richard and Evans, Rebecca
Degnan, James and Connie
Direnzo, Nicholas and Jessica
Doherty, Joseph & Megan
Donnelly, Francis & Deborah
Donohue, Catherine and Joseph
Doooner, Charles & Mary
Edick, Kenneth and Mary Ann
Elkes, Matthew and Michele
Fare, Patricia and Louis
Farkas, Ronald and Marilyn
Fetterman, Roy
Foster, Sharyn
Franks, William and Anne
Freed, Jay and Alice Lindenauger
Friday, John and Erin
Gaber, Lee and Amy
Gatta, Jon
Gever, Sandra
Gillespie, William & Therese
Glendinning, Ellen
Gold-Benjamin, Lynn
Goldman, Elizabeth and Brad Lieberman
Goldstein, Bruce and Janice
Goldstein, Donald & Ronda
Goutmann, Marylyn
Greaves, Heather
Greiner, Walter and Theresa
Griffin, James & Marie
Groff, Donald
Grunes, Irving and Bernice
Haislup, Marshall & Rhoda
Halas, Adele
Harper, Dorothy
Heloskie, Carole
Higgins, Thomas & Dolores
Hill, Joseph & Joan
Hodges, Carole
Hoffman, Theodore and Sheila
Hojda, Lev and Karen
Hooper, Keith & Linda
Hughes, Edward and Gwen
Hughes, Eugene & Jane
Hyman, Daniel & Michele
Inver, Bonnie and Marc
Johnson, James and Helene
Johnston, William and Sarah
Jordan, Jacquelyn
Kahn, Laurence & Barbara
Kane, Jacqueline and David
Kannerstein, David and Lanoix, Winnie
Karnavas, Andrew and Juliana
Kerner, Jerome and Rita
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<tr>
<td>Schultz, Eric &amp; Cassandra</td>
<td>Varvoutis, Dean</td>
</tr>
<tr>
<td>Schwartz, Leonard &amp; Marjorie</td>
<td>Veit, Kenneth and Lucinda</td>
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</tbody>
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Veloric, Amy
Venetia, Harry & Erminia
Vlahakis, Suzanne and Andrew
Vo, Julie
Wagman, Janice
Wainwright at Whitemarsh Owner Association
Walters, Craig & Constance
Ward, Roseann and John
Ward, Steven & Tisha
Waslick, Sara R
Weisbrot, Richard and Judy
Wells, William and Betty
Westerfer, Shane & Theresa

Wheeler, June and Bill
Wieczorek, Mary Jane
Williams, Therese
Winters, Dawn
Wolk, Deborah
Wood, George & Lisa
Wooldridge, Robert and Amanda
Yankosky, Dennis and Susan
Young, Everett & Marilyn
Young, Michael and Sharon
Younglove, Ann
Zanecosky, Gregory & Althea
Zhydetska, Valentyna
Zuckerman, Jerry & Kaye Kendra
Others

Ackland, Richard and Susan
Bashey, Reza & Hildegarde
Benner, Nancy
Block, Lenore
Bluhm, William & Edna Volz
Blumenthal, Edward and Alissa
Bokoski, James & Christine
Bondi, Charles
Butler, Donald & Jean
Cimini, Eleanor & Christopher
Cole, Emma
Coleman, Jill
Corpus, Allan and Holly
Decker, Leonard and Harriet
Decker, Steven & Diana
Demaiio, Craig & Stephanie
Diemer, Betty Lou
Dipasquale, Urban & Theresa
Etzel, Jay and Lynnette
Farrell, John and Virginia
Fine, Alan and Susan
Finegold, Stan and Leslie
Gordon, Michael and Jaime
Gregory, Paul and Janet
Harrison, George and Dorothy
Herrera, Gilbert & Georgia
Hochbaum, Morris and Shelly
Hudson, Maryann
Hunter, Hillary R
Karp, James & Dorothy
Kider, NJ
Klein, Helene
Klein, Robert & Carol
Knittel, Anna May
Lefkowitz, Michael & Lisa
Lesher, Margaret
Levitt, Matthew and Ann
Lipinski, Heather
Lyczkowski, Joan & Sharon
Mabry, Michael & Mary
Manley, Robert & Phyllis
Miller, Steven & Christine
Mines, Denise
Morenko, John & Halyna
Mucha, Ruth
Needleman, Jeffrey & Linda
Paletz Evans, Brenda
Petersohn, Ben
Porrino, Gregory & Lisa
Poslusny, Raymond
Powell, Steven & Victoria Lukiewski Powell
Rao, Angara
Rees, John and Susan
Saracena, Justin
Schindler, Clifford & Irene
Seidenberg, Barbara
Seidenberg, Barbara
Sivitz, Michael
Smith, Charles & Edythe
Solomon, Richard & Lauren
Tang, San S T
Tomaine, Stephen and Mary Ellen
Van Stone, James & Sally
Varrone, Thomas & Patricia
In the nonstop tsunami of global information, librarians provide us with floaties and teach us to swim.

—Linton Weeks